

Positive Alternatives 2017 - 19 Quarterly Update (rev8/9/17)

Grantee (Name and city): Epiphany Caring for Life, Coon Rapids (VENDOR #195049)

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Goal: Provide women with information on, referral to, and assistance with securing pregnancy support services.
Utilize the resource database to provide information and make referrals.

For the period/quarter: July 1 - September 30, 2017

| Activity or Service | Activity or Service Description Major Work Plan Activities | Work Plan Count | Program Progress and Accomplishments Report the progress and accomplishments made this period on each activity. | Report Count |
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| Administrative Activities | Service Coordinator: Provide guidance to grant staff, attend required grant meetings and complete grant forms Financial management of grant funds and donations via Quick Books Schedule/report meetings with staff and/or volunteers Recruits, screens and trains program volunteers Update guidelines and protocols Reorganize and update the baby closet and ECL storage Track baby equipment supply/requests/recalls, develop resources to expand supply Track housing resources and emergency shelter availability. | | Service Coordinator: Purchased and tracked distribution of supplies including pack and plays and car seats. Interviewed and trained in new Intern (July). Meeting with parish administrator regarding larger space and building cabinets (7/10; 9/7). Contacted local food shelves regarding surplus of baby formula and packaged for distribution (8/3/17). Recruited new volunteer for the baby closet (8/17). Delivered double stroller to one of our clients with twins entering local domestic abuse shelter (8/24). Updated financial application policies and procedures for pack n' plays and car seats (9/11). Packaged surplus or baby formula for NorthSide Life Care Center (9/14). ECL team meeting, including prepping for the baby shower (9/14). Home visit at clients with interpreter and ACPHN, provided pack n' play, formula and other baby essentials (9/25). | |

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| | <p>Meet with parish administration and CORE team regarding additional space and improvements to current physical space.</p> <p>Client Service Advocate: Maintain client tracking program and database. Manage care line calls, administer and review intakes. Update training manuals including care line and companion programs. Coordinate companion education/training, support companions, and assess client satisfaction. Coordinate Angel Wings miscarriage support program and volunteers. Maintain and update website and social media Facebook. Research and apply for new fundraising options and grants. Meet with parish administration and CORE team regarding additional space and improvements to current physical space.</p> <p>Support Assistant: Procure car seats, review and update baby bed and car seat applications, protocols and guidelines. Provide assistance in completing financial applications. Schedule and meet new clients regarding Safe sleep and car seat safety, and provide additional resources. Meet with clients to provide help with other county/ agency applications.</p> | | <p>Client Service Advocate: In July the CSA posted an intern opportunity with ECL and participated in interviews. The CSA also purchased a new care line phone and plan (7/2). Meeting with parish administrator regarding larger space and building new cabinets (7/10). ECL team meeting, including prepping for the baby shower (9/14). Updated financial application including hard copy, website, and facebook (9/20). Updated Angel Wings programming and researched new local support groups.</p> <p>Support Assistant: Met with new clients at Hope 4 Youth and helped them complete ECL financial applications (7/15). Distributed formula to local food shelves and Hope 4 Youth in August. Distributed pack and plays and sleep safety education and car seats and car seat safety education. ECL team meeting, including prepping for the baby shower (9/14). Scheduled annual meeting with Anoka County Public Health Nursing to update new programs and services.</p> | |
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| Outreach | Increase community access and visibility. Continue community education and maintain contacts. | | The service coordinator networked with the Anoka Teen Pregnancy Coordinator regarding ECL services and programs. The service coordinator also had an informational meeting with Faith community program nurse from Mercy Hospital (9/14) CSA provided brochures and had informational meeting with Help Me Grow (early intervention). CSA also updated local Birthright organization on ECL services provided. Support assistant networked with liaison at cornerstone church. | |
| Car Seat Program | Review applications and distribute car seats to qualifying clients. Provide car seat education and installation training to clients. | 3 | Reviewed and provided support to clients for 12 car seat applications. Distributed car seats and car seat safety education to 3 clients. | 3 |
| Case Management Services | CSA will provide initial assessment and support to incoming clients. Follow up with clients regarding need for necessary services; provide additional service information and emotional support. | 40 | Provided case management services to 62 clients, through follow up calls and continued mentoring. Helped 5 clients connect with other food shelf resources. Helped 2 clients inquiring about ECFE early childhood parenting classes. Worked with one client who was recently pregnant and nervous about telling her parents. | 62 |
| Crib Distribution/ Sleep Safety Education | Review applications and distribute pack and plays and cribs to qualifying clients Provide Sleep Safety Education to clients receiving baby beds. One crib per year for clients who have medical disability or twins | 12 pack n plays 1 crib | Reviewed 32 pack and play applications. Distributed a pack and play and safe sleep education to 12 qualifying clients. | 12 |
| Financial Assistance/ Application Help Program | Assist clients in completing financial assistance applications within ECL and throughout the community | 4 | The support assistant reviewed 46 applications total. Provided 5 clients with application assistance including meeting with clients at Hope 4 Youth (a youth homeless drop in center) to help them fill out the ECL application. | 5 |

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| Hotline | Provide 24 hour care line for personal support to clients per quarter, by trained staff and volunteers | 90 | The CSA answered 152 calls total providing program information, referrals, and emotional support. | 152 |
| Material Support | Provide baby & maternity clothing and other baby items. | 45 | Eighty-five clients visited the baby closet and received material support. | 85 |
| Traveling Closet | Meet with qualify clients in their homes to provide safe sleep information | 3 | ECL staff met with 3 qualifying clients off site and delivered pack n plays, high chairs, and other baby necessities. | 3 |
| Mentoring Programs | Provide long term support to clients through trained companions/mentors. | 4 | Five clients received long term support from the CSA or companion volunteers. One client who is considering adoption was provided was resources and given extensive emotional support. Three youth clients were connected with local youth homelessness shelter resources, public health nurses, and filled out applications for services. One client without any local support was matched with a companion. | 5 |
| New Mother Gift Program | Provide new mother gift bags to all pregnant or mothers of newborns. | 20 | Provided new mother gift bags to thirty-five clients. Gift bags include parenting information, sleepsack, formula samples, wipes, baby soap, pacifier, onesie, children's book or cd. | 35 |
| Nutrition | Provide baby food and formula, cub cards for formula, and/or high chairs. Provide food shelf assistance. | 25 | Seventy-nine clients received nutrition support, including formula, baby food, and/or a cub card | 79 |
| Provide Necessary Services to all clients | Provide intake assessment to determine need. Provide women with information on, referral to and assistance with securing pregnancy support services. Utilize resource database to provide information and make referrals | 25 | Provided an intake assessment material services and/or referral assistance to 48 clients | 48 |

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| Provide Necessary Services Assessments Only | Provide intake assessment to determine need. Provide women with information on, referral to and assistance with securing pregnancy support services. Utilize resource database to provide information and make referrals | 8 | Provided intake assessments only and assistance through referrals to fifteen clients. | 15 |
| Transportation | Provide transportation resources to clients and/or gas cards to qualified clients. | 25 | Forty-eight clients received transportation resources and/or gas cards. | 48 |

| Maternal and Child Health Initiative Task Force Strategies | No. |
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| <i>Number of women who received car seats and car seat safety education from a PA funded program activity</i> | 3 |
| <i>Number of women who received car seat safety education only from a PA funded program activity</i> | 48 |
| <i>Number of women who received child abuse prevention education from a PA funded program activity</i> | 48 |
| <i>Number of women who received abusive head trauma (shaken baby) prevention education from a PA funded program activity</i> | 48 |
| <i>Number of women who received a baby bed, crib, or pack-n-play and sleep safety education from a PA funded program activity</i> | 12 |
| <i>Number of women who received sleep safety education only from a PA funded program activity</i> | 48 |

Challenges:

Comments: